

July 27, 2018

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 4290 – Arrearage Management Program Monthly Report  
June 2018**

Dear Ms. Massaro:

On behalf of National Grid,<sup>1</sup> enclosed please find five copies of the Arrearage Management Program monthly report for June 2018.

Thank you for your attention to this filing. If you have any questions, please contact me at 401-784-7415.

Very truly yours,



Robert J. Humm

Enclosure

cc: Docket 4290 Service List  
Leo Wold, Esq.  
Kevin Lynch

---

<sup>1</sup> The Narragansett Electric Company d/b/a National Grid.

## Arrearage Management Program Report 2018

### GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	2,826
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	2,811
Customers Removed - Complete	23	26	7	3	42	79	180
Customers Removed - Defaulted	299	220	115	472	205	211	1,522
Customers Removed - Cancelled	80	55	76	48	97	167	523
Total Customer Payments	\$145,072	\$170,527	\$87,284	\$74,726	\$221,913	\$279,168	\$978,690
Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,482,562	\$3,902,809	\$3,915,434
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,375
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	\$790,303
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	124	\$124
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,628
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	88.90%
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910	\$5,126,313	\$3,950,048	\$4,856,528	\$5,548,427	\$5,053,178
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388	\$1,083,209
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	3,025
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$99
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	117
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	3.42%	3.42%
Total fuel assistance payments	TBD	TBD	TBD	TBD	TBD	\$87,563	\$87,563

### ELECTRIC ONLY

	January	February	March	April	May	June	YTD 2018
Number of Customers Active	1,975	1,791	1,799	1,392	1,878	2,115	2,788
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,167	532	1,699
Customers Removed - Complete	20	14	6	22	31	57	150
Customers Removed - Defaulted	215	140	67	348	147	135	1,052
Customers Removed - Cancelled	54	41	76	48	71	118	408
Total Customer Payments	\$101,653	\$109,672	\$62,774	\$51,876	\$169,725	\$192,223	\$687,923
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,554,456
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,384
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$240,909	\$272,687	\$513,597
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	129	\$129
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,661	\$1,661	\$1,661
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	86.45%	89.78%	88.12%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,349,485
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$830,587
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,239	780	2,019
Average Monthly Forgiveness Credit	\$99	\$100	\$97	\$96	\$106	\$104	\$100
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	24	24
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	1.19%	1.19%

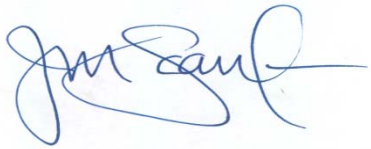
### GAS ONLY

	January	February	March	April	May	June	YTD 2018
Number of Customers Active	1,040	938	925	702	1,097	1,301	1,001
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	740	372	1,112
Customers Removed - Complete	3	12	1	3	11	22	52
Customers Removed - Defaulted	84	80	48	124	58	76	470
Customers Removed - Cancelled	26	14	24	0	26	49	139
Total Customer Payments	\$43,419	\$60,855	\$24,510	\$22,849	\$52,188	\$86,945	\$290,767
Total Amount to be Forgiven For All Participating Customers	\$1,573,133	\$1,401,161	\$1,376,339	\$1,016,298	\$1,299,996	\$1,498,938	\$1,360,977
Average Amount to be forgiven for all participating customers	\$1,513	\$1,347	\$1,488	\$1,448	\$1,185	\$1,152	\$1,355
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$126,547	\$150,160	\$276,707
Average installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	TBD	\$115	\$115
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,583	\$1,564	\$1,573
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	90.30%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$1,703,693
Forgiveness Credits Applied during the reporting period	\$48,702	\$74,111	\$22,849	\$67,180	\$129,024	\$39,151	\$381,017
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	632	374	1,006
Average Monthly Forgiveness Credit	\$97	\$98	\$96	\$95	\$95	\$105	\$98
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	93	93
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	7.14%	7.14%

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.



\_\_\_\_\_  
Joanne M. Scanlon

July 27, 2018  
Date

**Docket No. 4290 – Office of Energy Resources – LIHEAP Enhancement Charge Filing  
Service List updated 12/26/17**

<b>Name/Address</b>	<b>E-mail Address</b>	<b>Phone</b>
Deborah A. Barclay, General Counsel Frederick Sneesby Dept. of Human Services 57 Howard Avenue Cranston, RI 02920	<a href="mailto:Deborah.barclay@ohhs.ri.gov">Deborah.barclay@ohhs.ri.gov</a> ;	401-462-6816
	<a href="mailto:Frederick.Sneesby@dhs.ri.gov">Frederick.Sneesby@dhs.ri.gov</a>	
Christopher Kearns RI Office of Energy Resources	<a href="mailto:Christopher.Kearns@energy.ri.gov">Christopher.Kearns@energy.ri.gov</a> ;	
	<a href="mailto:Nicholas.Ucci@energy.ri.gov">Nicholas.Ucci@energy.ri.gov</a> ;	
Robert Humm, Esq. National Grid 280 Melrose St. Providence, RI 02907	<a href="mailto:Robert.humm@nationalgrid.com">Robert.humm@nationalgrid.com</a> ;	401-784-7667
	<a href="mailto:Celia.obrien@nationalgrid.com">Celia.obrien@nationalgrid.com</a> ;	
	<a href="mailto:Joanne.scanlon@nationalgrid.com">Joanne.scanlon@nationalgrid.com</a> ;	
Leo Wold, Esq. Dept. of Attorney General 150 South Main St. Providence, RI 02903	<a href="mailto:Lwold@riag.ri.gov">Lwold@riag.ri.gov</a> ;	401-222-2424
	<a href="mailto:dmacrae@riag.ri.gov">dmacrae@riag.ri.gov</a> ;	
	<a href="mailto:Jmunoz@riag.ri.gov">Jmunoz@riag.ri.gov</a> ;	
Kevin Lynch, Deputy Administrator Division of Public Utilities and Carriers	<a href="mailto:Kevin.lynch@dpuc.ri.gov">Kevin.lynch@dpuc.ri.gov</a> ;	
	<a href="mailto:Steve.scialabba@dpuc.ri.gov">Steve.scialabba@dpuc.ri.gov</a> ;	
	<a href="mailto:Al.mancini@dpuc.ri.gov">Al.mancini@dpuc.ri.gov</a> ;	
	<a href="mailto:Jonathan.Schrag@dpuc.ri.gov">Jonathan.Schrag@dpuc.ri.gov</a> ;	
<b>File five (5) copies w/:</b> Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick, RI 02888	<a href="mailto:Luly.massaro@puc.ri.gov">Luly.massaro@puc.ri.gov</a> ;	401-780-2107
	<a href="mailto:Linda.george@puc.ri.gov">Linda.george@puc.ri.gov</a> ;	
	<a href="mailto:Cynthia.WilsonFrias@puc.ri.gov">Cynthia.WilsonFrias@puc.ri.gov</a> ;	
	<a href="mailto:Todd.bianco@puc.ri.gov">Todd.bianco@puc.ri.gov</a> ;	
	<a href="mailto:Alan.nault@puc.ri.gov">Alan.nault@puc.ri.gov</a> ;	

Bob Bromley, Senate Finance	<a href="mailto:rbromley@rilin.state.ri.us">rbromley@rilin.state.ri.us</a> ;	
The George Wiley Center	<a href="mailto:debbiec@georgewileycenter.org">debbiec@georgewileycenter.org</a> ;	
	<a href="mailto:b.flambeau@juno.com">b.flambeau@juno.com</a> ;	
Elizabeth Morancy	<a href="mailto:emorancy@cox.net">emorancy@cox.net</a> ;	
Dayanarah Baez; LIHEAP Program Manager Community Action Partnership of Providence	<a href="mailto:dbaez@cappri.org">dbaez@cappri.org</a> ;	401-273-2000 x 161